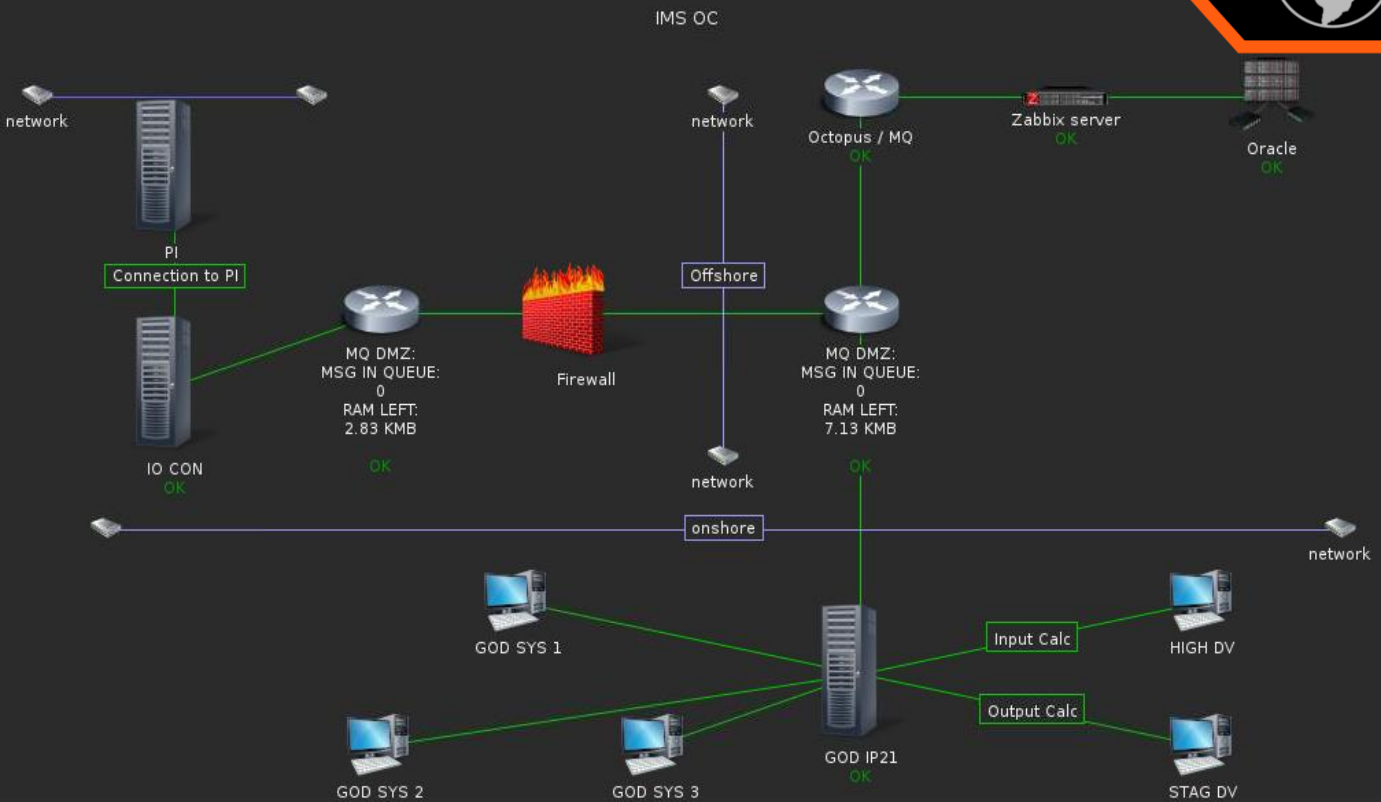




Operational Control



2017-02-27 11:09:55

Why?

- ✓ Cost reduction, real-time monitoring of operation
- ✓ Data collection from servers
- ✓ Message queue across firewalls
- ✓ Large experience base in supporting enterprise networks and process plants
- ✓ User-friendly solution
- ✓ Easy access by WEB
- ✓ Instant notification of events (email, SMS, mobile)



Functions and components

FOR WEB, DESKTOPS, TABLETS AND MOBILE DEVICES

- ✓ Ensure maximum uptime for plants.
- ✓ Possibility to trend and analyse the data collected on different levels for different expert personnel.
- ✓ Server monitor agents, that can be adapted for specific needs.
- ✓ Predefined agents for: Windows, MQ, Oracle, IP21
- ✓ Customizable triggers (for alarms)
- ✓ Automated build and deploy, to ensure features are brought to market quickly



- ✓ Data from agents are **Items**
- ✓ **Items** are typically plant data or server data
- ✓ Items are key elements in triggers, limit detection and algorithms for change detection

<input type="checkbox"/> Severity	Name ▲
<input type="checkbox"/> Warning	AVAILABLE MEMORY M BYTES
<input type="checkbox"/> Disaster	AVAILABLE MEMORY M BYTES
<input type="checkbox"/> Disaster	FREE DISK MB C
<input type="checkbox"/> High	FREE DISK MB TOTAL LAST
<input type="checkbox"/> Warning	FREE DISK MB TOTAL LAST
<input type="checkbox"/> High	HEARTBEAT WINDOWS AGENT
<input type="checkbox"/> Disaster	SERVICES

TRIGGER VISUALIZATIONS

Easy overview on triggers,
intuitive configuration options.

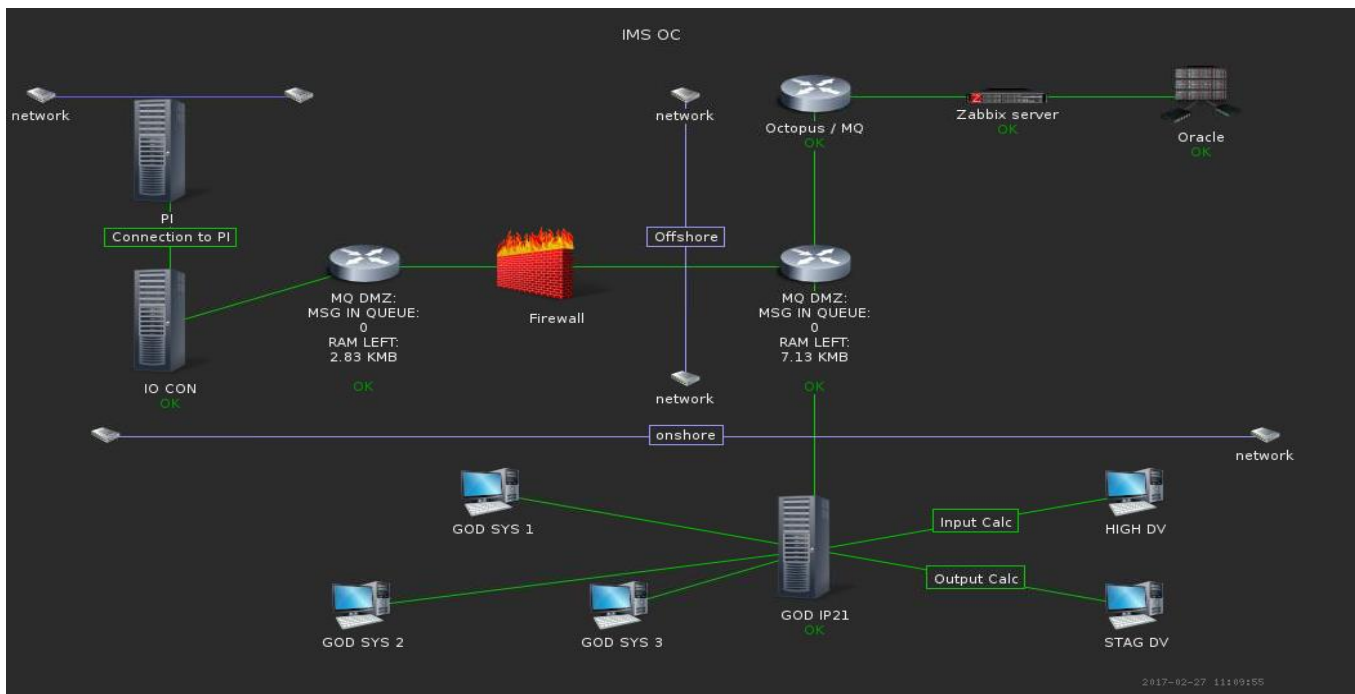


- ✓ Personnel can notified by defining actions
 - ✓ Mail
 - ✓ SMS or similar
 - ✓ Chat
 - ✓ Mobile devices

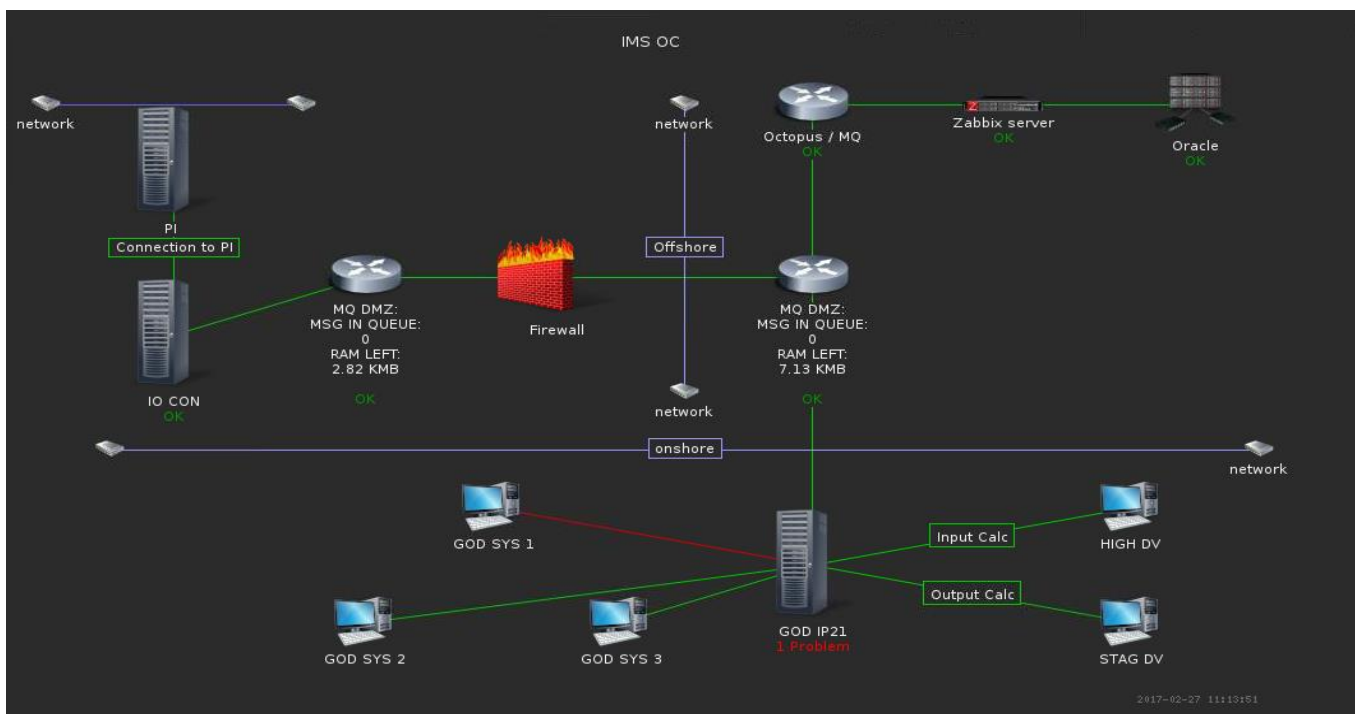
ACTION VISUALIZATIONS

Easy configuration of actions to take on fault detection.

Actions	Conditions	Operations
■ Name ▲		
■ Email all problems to PDP.Admin	Maintenance status not in <i>maintenance</i> Trigger value = <i>PROBLEM</i>	Send message to users: Goodtech (Goodtech Support) via Email Send message to user groups: PDP Support via Email
■ Email all problems to PDP.Admin with URGENT	Maintenance status not in <i>maintenance</i> Trigger value = <i>PROBLEM</i> Trigger name like <i>URGENT</i>	Send message to user groups: PDP Support via Email



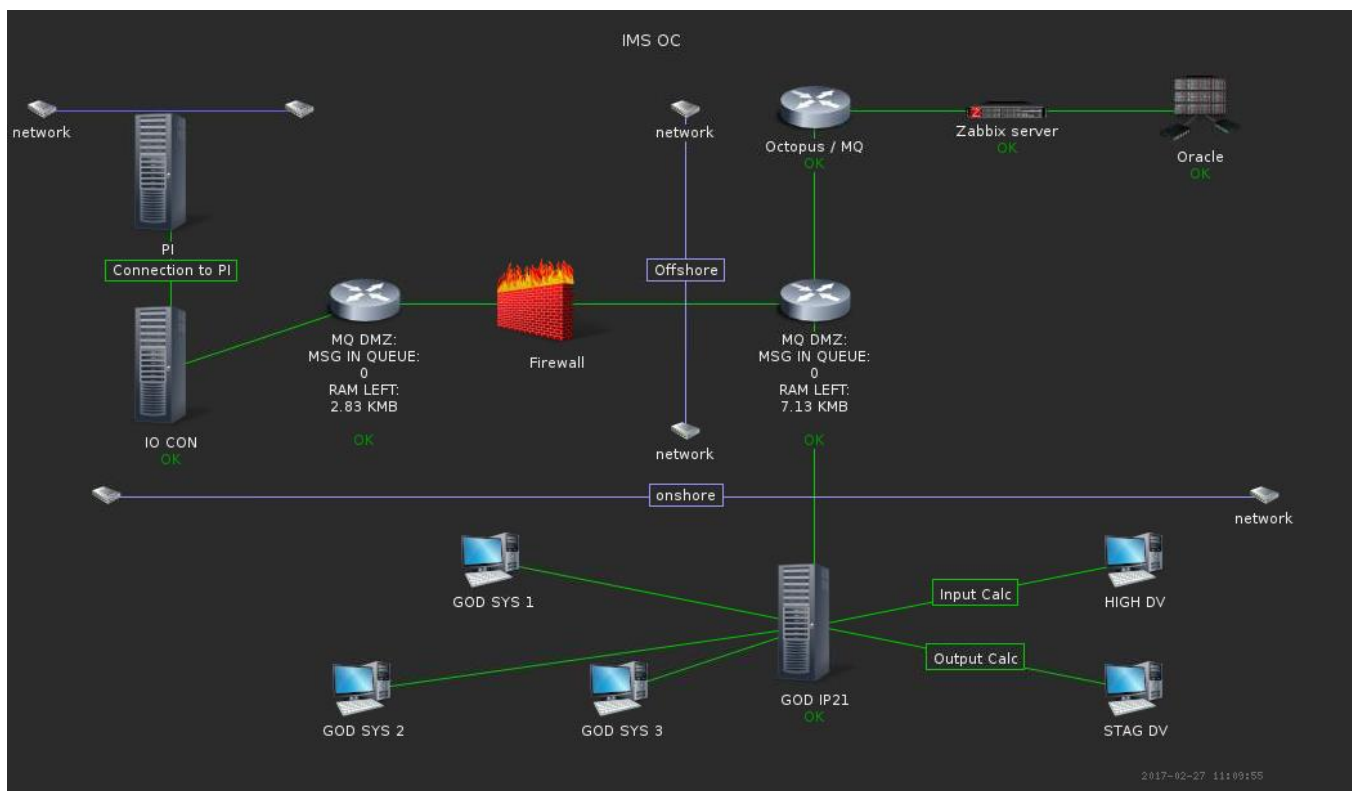
Monitor map, provides overview over the components that are part of a monitor scenario. Easy overview on components and visualizes failure locations



"WE CREATE A BETTER WORLD THROUGH THE INTEGRATION OF SUSTAINABLE SOLUTIONS"



Operational Control by Goodtech



© Goodtech Projects & Services AS, Goodtech IMS OC

CONTACT INFO



Kjetil Torvanger
MARKETING MANAGER
Integrated Operations

T + 47 408 31 094
kjetil.torvanger@goodtech.no



Ørjan Larsen
PRODUCT OWNER

T + 47 98 22 76 55
ørjan.larsen@goodtech.no

"WE CREATE A BETTER WORLD THROUGH THE INTEGRATION OF SUSTAINABLE SOLUTIONS"

www.goodtech.no

goodtech